

Exhibit 10



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Network Solutions - New Ventures Services Corp stole my domain

Located in Domain Registrar Reviews, started by RobSin, Dec 15, 2017

Views: 7,329 Replies: 16

Options



RobSin
Established Member

Posts: 21
Likes Received: 54

Had a crazy day today.

Less than a year ago I purchased a domain for \$13,500. The domain was registered at godaddy. In October I transferred the domain to network solutions with 14 months remaining on the registration and I added another two years.

This morning I was on the phone with network solutions for an issue and noticed that the domain was no longer in my portfolio. After talking to support, I was told my credit card was declined for the two year registration. I was never notified of the problem and the \$10 charge for transferring the domain did go through, but the two year registration seemed to be lost in limbo and never appeared on my card. I've had several network solutions charges on my card go through since that date.

I was told the domain was "deleted" due to the failed charge and someone had registered it. I quoted the word deleted, because the domain wasn't deleted. It was transferred to New Ventures Services, Corp who wanted \$8000 to return the domain. No history of the domain going to pending delete/delete.

I checked with my issuer and there was never an attempted charge on my credit card for the amount they claimed. There has never been a point in the last year that my card been near maxed out and charges have been applied since Nov 17th when they stole the domain.

After an hour of yelling at a rep then a manager for over an hour and the very real threat of a lawsuit they relented and put the domain back in my domain portfolio.

I've done a bunch of research today and it appears that New Ventures Services Corp is in some associated with web.com (network solutions)

I'm currently in the process of moving all my business off of network solutions.

RobSin, Dec 15, 2017

Share #1

Points: 12 | By: 1Darko, Grilled, DanSanchez, creataweb, and 8 others | 2 Likes | 10 Thanks

The views expressed on this page by users and staff are their own, not those of NamePros.



bmugford
www.DataCube.com

VIP
+2 More Badges

Posts: 10,839
Likes Received: 16,603

New Venture Services is a shady holding company tied to Network Solutions. There has been a lot of talk about them in the past. They just take the expired domains that want and warehouse them.

Brad

bmugford, Dec 15, 2017

Share #2

Points: 6 | By: 1Darko, Grilled, Silentptr, Anthony0, and 2 others | 1 Like | 5 Thanks



Arca
Top Contributor

VIP
Posts: 1,925
Likes Received: 5,628

Web.com own Network Solutions.

Web.com also own New Ventures Services Corp. They use this shell company to "warehouse" expired domains belonging to customers of their registrars.

New Ventures Services Corp. have a shady history of taking the domains of users at registrars owned by Web.com, such as Network Solutions. What's most shocking about their practices is that they often take domains out of users account even before the domain has expired, or instantly after the domain has expired (giving the former owner no renewal redemption period). They then proceed to try to sell these domains for a profit in the aftermarket or sell them back to the former owners. New Ventures Services Corp seem to have about 800,000 domains in their "portfolio" at the moment (possibly more using WHOIS privacy), presumably taken from customers at Web.com companies.

Would be interesting if you could elaborate on your discussion (hour of yelling) with the Network Solutions manager. How did you get them from NVSC demanding \$8000 to NetSol simply handing the domain back to you? It's extremely difficult to deal with Network Solutions regarding issues like this. Your experience might come in handy for future victims of web.com/netsol/new venture services c.

It's a good idea to move all names out of there right away, especially valuable names. Not only are your names not secure from NVSC, their domain manager/control panel is one of the most buggy and least functional in the industry. Lots of better options out there.

Last edited: Dec 15, 2017

Arca, Dec 15, 2017

Share #3

Points: 6 | By: 1Darko, E-Promote, Grilled, Silentptr, and 2 others | 2 Likes | 4 Thanks



creataweb
Some Guy with Awesome
Senior High School Photo

VIP

Posts: 6,318
Likes Received: 7,623

Sounds like a lawsuit coming. NetSol is absolute trash as well. Cannot believe how many legacy holders use them still. Nightmare waiting to happen.

creataweb, Dec 15, 2017

Share #4

Points: 1 | By: Grilled | 1 Thanks

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michaious replied
- Next \$4 AuctionArmy.com Two W...
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copy100 replied
- brand - name . com
novaryd replied
- The USA Political Thread
X. replied
- Delivery Domains
Craig0 replied

Domain Auctions

- Next \$4 AuctionArmy.com T...
- Next \$6+ EROCKSTAR.NET
- IZHS.com, izhs, Start \$1
- Domain lot - start \$1 each - ...
- EmotionalDisturbance.com

Popular This Week

- Delivery Domains
By: Hostley, Replies: 71
- Acquired ultra premium .CO do...
By: AbdulBasit.com, Replies: 58
- A new era in domaining?
By: twiki, Replies: 56
- Anyone Willing to Share Your Dev...
By: gerichb, Replies: 51
- My investment in domain names!
By: OFM, Replies: 55
- Rick Schwartz Threatens a daily ...
By: Robbie, Replies: 30
- aaf.com dropping today.
By: twiki, Replies: 25

Community Favorite

- Sold Three Names This W...
By: Ritz M., Likes: 207

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Popular This Month Today Favorites

- What extensions do you own a sl...
By: Bob Hawkes, Replies: 202
- Showcase your best 3 and 4 wor...
By: ThatNameGuy, Replies: 206
- Sold Three Names This Week For ...
By: Ritz M., Replies: 114
- Strange Afternic situation - had ...
By: twiki, Replies: 139
- Best/Favorite Registrar - End of ...
By: JB Lions, Replies: 96

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Blog Favorites



creataweb
 Senior Guy in a White Hat
 VIP

 Posts: 6,318
 Likes Received: 7,623

creataweb, Dec 15, 2017

Share #4

Apparently there isn't a shortage of NEWVCORP questionable behavior.

Jamie Zoch of TheDomains.com [HERE](#) wrote an article about VEO.com selling on NameJet. Allegedly the previous owner's account was frozen, and they were unable to renew it. The article mentions a lengthy 2014 investigative article from Scamful.com [HERE](#). I'm sure you will find other stories if you look hard enough. Mr. Zoch also wrote an article titled, "New Ventures Services Corp. Who Are They?" on DotWeekly.com [HERE](#) and another [HERE](#) titled "Network Solutions Takes Customers Valid Domain, Holds It Hostage"

Thank you @RobSin for sharing your experience. What happened to you isn't right, and I'm glad you were able to get it resolved. I just wish the other victims were afforded the same opportunity. With more information from your experience, we might be able to identify similarities, in which domains NEWVCORP may have wrongfully obtained. Surely if this happened to you, it's happened to others.

Last edited: Dec 15, 2017

Grilled, Dec 15, 2017

Share #5

Points: 3 | By: Silentpntnr, Domains - Wanted, and Skyvisum | 1 Like | 2 Thanks



Silentpntnr
 Top Contributor
 VIP
 Posts: 16,130
 Likes Received: 45,078

Silentpntnr, Dec 16, 2017

Share #6

I think NameJet is connected to web.com...

WHAT A WEB!

New Vultures Services Corp.

And good ole NetSol, they never change.

Kate, Dec 16, 2017

Share #7

Points: 2 | By: Silentpntnr and AnthonyO | 1 Like | 1 Thanks



Kate
 Domainosaur Rex
 VIP

 Posts: 21,115
 Likes Received: 22,496

Kate, Dec 16, 2017

Share #7



xynames
 XYNames.com
 PRO
 VIP
 Posts: 4,297
 Likes Received: 9,593

xynames, Dec 16, 2017

Share #8

What this makes me think about is - if one has thousands of domains might not even know that one is gone. Not a pleasant thought.

xynames said: ↑

What this makes me think about is - if one has thousands of domains might not even know that one is gone. Not a pleasant thought.

Good point. Scanning them daily is unrealistic but at least always checking the total number of domains every couple of days seems to be a must with so many shady companies.

Axel Inverted, Dec 16, 2017

Share #9

Points: 1 | By: xynames | 1 Like



wwwweb
 Top Contributor
 VIP

 Posts: 11,360
 Likes Received: 11,198

wwwweb, Dec 16, 2017

Share #10



RobSin
 Established Member
 Posts: 21
 Likes Received: 54

Arca said: ↑

Would be interesting if you could elaborate on your discussion (hour of yelling) with the Network Solutions manager. How did you get them from NVSC demanding \$8000 to NetSol simply handing the domain back to you? It's extremely difficult to deal with Network Solutions regarding issues like this. Your experience might come in handy for future victims of web.com/netsol/new venture services

We have around 300 domains with network solutions and are a gold vip customer. With that you get better access into the support channel and account managers. I pulled an amex report for the last twelve months that showed no declined transactions from network solutions as well as having the \$10 receipt for from network solutions for the transfer in that showed 14 months remaining on the registration and shared that with them.

I then invited the manager to google our company. We're the complainant in several high profile multi million dollar lawsuits. I suggested we have the resources to sue them into the stone ages and a PR department

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 By: Bob Hawkes, Likes: 47

NamePros 2020 Rewind: Discussi...
 By: Bob Hawkes, Likes: 42

Top Topics: Will You Do Anything ...
 By: James Hen, Likes: 8

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One of my domains was stolen by New Ventures Services Corp. How can I recover it?

loygwapo, Oct 23, 2018

[Share](#) #17

I've never heard of or seen a written report from AMEX or any other credit card company of an authorization that was never submitted or that declined. I'd be a loss to understand what such a report looks like. Never seen or heard of a report that you may access ("pull") that lists all declined transactions from any credit card company. And again, from what I've been told, after a period of months even the credit card company's record of declined charges disappears.

I assume in your case that no authorization was even submitted. In other words that nothing happened. What would a report that nothing happened look like?

Last edited: Dec 16, 2017

xynames, Dec 16, 2017

Share #12

Points: 1 | By: WhoaDomain.com | 1 Like



RobSin
Established Member

Posts: 21
Likes Received: 54

RobSin, Dec 16, 2017

Share #13

amex corporate account administrators can see past transactions, declined transactions, blacklist merchant codes, run reports etc. On my personal amex I can see every transaction I've made in the past 18 months on their website. It doesn't drop off in a "matter of days". I cannot see declined transactions, but I get a text if the card is declined.



Isac
Domaingio.com
VIP

Posts: 4,591
Likes Received: 2,175

Isac, Dec 16, 2017

Share #14

Cheaters



xynames
XYNames.com
VIP

Posts: 4,297
Likes Received: 9,593

xynames, Dec 16, 2017

Share #15

All authorizations that do not turn into completed charges do drop off in a matter of days. For example if you check in to a hotel and they hold \$100 or whatever on your card. This drops off at some point after you check out and will not appear in any form on your final statement for the month, and will disappear from pending status online too. Will drop off.

I've had a corporate Amex - the type with no personal guarantor, also had the regular corporate card that does have a personal guarantor, and also had a personal platinum AMEX - seriously I know what I'm talking about here. I dropped all my Amex accounts not long ago because I got high enough limit Visas and MCs with no annual fees, and didn't need to be paying Amex all that money annually for what I decided were perks I was already getting with my other credit cards or with free hotel rewards cards.

I assume you do too know what you're talking about but maybe there's a communication issue here.

I'd just like to know for future reference if there is a way to "prove" via written report that an attempt to charge your card never was done. Prove to a merchant that "you never attempted to charge my card at all" - how could there be any written report or otherwise to prove that something never happened?

Last edited: Dec 16, 2017



Skyvisum
Top Contributor
VIP

Posts: 1,347
Likes Received: 2,574

Skyvisum, Dec 16, 2017

Share #16

Good you recovered your name. There must be someone in there whose job it is to steal people's assets if they don't check regularly.

Let me join you to start moving my names out in batches.

Points: 2 | By: alcy and Domains - Wanted | 2 Likes



loygwapo
Established Member

Posts: 119
Likes Received: 78

loygwapo, Oct 23, 2018

Share #17

One of my domains was stolen by New Ventures Services Corp. How can I recover it?

Points: 1 | By: Sameh | 1 Like

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